Job Title: Sr. Net Developer (Application Support)

Location: Des Plaines, IL

Job Type : Contract – to – Hire

Start: Immediate

Rate/Salary: Negotiable

Industry: Supply Chain

Client is Willing to consider “Direct Full Time” if the candidate is right.

**JOB OVERVIEW:**

The Application Support team is focused on supporting all production applications. As a Senior Developer on this team you must, with minimal oversight, be able to quickly resolve Application defects or support issues solving both immediate need and identifying root cause for future enhancement. Must be able to develop specifications and code for small to midsized projects. Must be comfortable interacting with both internal and external clients to aid in problem resolution and corrective action. Must be comfortable maintaining and using a knowledgebase for quicker problem resolution and assist in developing and reporting metrics to aid in the continuous improvement of overall IT functioning. You must be able to maintain the highest technical skills in several development languages and 3rd party tools.

**KEY RESPONSIBILITIES:**

* Troubleshoot incidents reported by users
* Analyze/resolve/define root cause of problems without supervision
* Perform emergency coding and unit testing
* Perform structured analysis (data and process) without supervision
* Develop data modification scripts to fix data based on troubleshooting analysis
* Be on call for systems support
* Ensure support SLA’s are adhered to as defined for each application
* Enhance knowledge in new skill sets and technologies as needed
* Develop program/system specifications
* Develop system flow diagrams
* Develop code
* Develop project estimates
* Plan and monitor projects with direction
* Act as liaison with business partners
* Provide assistance in analysis and design
* Define testing scenarios and acceptance criteria
* Participate in the evaluation and selection of application software
* Maintain state-of-the-art knowledge of analysis/design techniques
* Develop database design specifications, prototypes, standards and procedures (analysis and design)
* Provide systems and business knowledge
* Other job duties as assigned.

**SKILLS/COMPETENCIES:**

* Excellent trouble-shooting skills with proven ability to quickly identify and address root cause
* Minimum three to five years experience analyzing, designing and handling incident management within an application support team in the delivery of production support services with proven success delivering to commitments
* Excellent organizational and planning skills
* Excellent verbal, written and interpersonal communication skills
* Able to function in multi-task/multi-system environment with continuous focus on improvement and flexibility

**Technical Competencies:**

* Proficient with the following technologies:
  + C#.Net, VB 6.0, asp, ASP.Net,.Net Framework 2.0 and 1.1, Web Services
  + Excellent sql skills with Background in MS SQL server and/or Oracle DB with good SQL skills
  + Knowledge of MF Cobol a bonus
  + Other technologies like Actuate, Crystal Reports
* Understanding of layered development methodology (UI layer, business logic layer, data access layer etc.) desired
* Proficient with MS products including Project, Word, Excel, Visio and PowerPoint
* Proficient with SharePoint or other collaborative technologies

**EDUCATION and/or EXPERIENCE:**

Bachelor’s degree or equivalent; or minimum five years related experience and/or training; or equivalent combination of education and experience.

**PHYSICAL DEMANDS:**

Must be able to operate PC.